



## EDI Integration

Streamline your B2B integration with **InfoLink EDI**, a complete and fully customizable solution for effective communication with your partners. InfoLink EDI enables you to take incoming trading partners' **EDI documents (X12, EDIFACT, HIPAA)**, easily integrate them into the **CRM (e.g. Salesforce, Dynamics, Oracle, HubSpot)**, **eCommerce (e.g. Magento, Shopify, BigCommerce, SAP Commerce Cloud, Salesforce Commerce Cloud)**, **ERP (e.g. Netsuite, Infor, SAP, Epicor, Sage, Dynamics)**, **SCM/WMS** application of your choice, and then create EDI documents for confirmation to trading partners. We provide implementation and support services to ensure rapid initial configuration and uninterrupted day-to-day operation.

### Business Benefits

- **Effective partner management** via a superior onboarding experience, the ability to scale to hundreds of trading partners, and advanced monitoring of day-to-day operation
- **Reduce cost and improve data accuracy** by eliminating manual transaction processing
- **Accelerate the order-to-cash process** and get **real-time financial visibility** via end-to-end automation

### Technological Advantages

- **Rapid implementation** using pre-built scenarios
- **Highly configurable** to meet any of your specific requirements
- **Concierge-level support** allows quick implementation of changes and issue resolution
- **Cloud** version or easy **on-premise** deployment

### About InfoLink

The premier platform that unifies data integration (aka ETL), data quality, and application integration (aka iPaaS) to form the foundation for all your data integration initiatives.

InfoLink leverages high configurability, reusability, and performance to enable timely delivery of trusted data to the business.



**PALO ALTO**  
DATABASES

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# End-to-End Solution

## Connection to any Back-Office System

We offer 100+ pre-built connectors to quickly integrate with any back-office system such as ERP (Epicor, Sage, Netsuite, Infor, Dynamics, etc), CRM (Salesforce, HubSpot, etc), eCommerce (Magento, Shopify, Big Commerce, etc), SCM, WMS, and more.



## 100% EDI Compliant

- Support for a wide range of EDI standards: **X12, EDIFACT, HIPAA**
- Support for transmission protocols such as **AS2, AS4, SFTP/FTPS, HTTPS**
- Support for all transaction sets including **850 - Purchase Order, 855 - Purchase Order Acknowledgment, 856 - Advanced Shipping Notice, 810 - Invoice**, etc.
- Support for EDI document **customization** and **validation** based on partner's companion guide
- Support for all type of EDI integrations: **direct** to your partners, **indirect** via VAN, and **hybrid**.

## Flexible Document Mapping

Each trading partner defines how they will use the standard to best fit their needs. Our solutions supports flexible mapping functionality. Our experts will handle all your mapping requirements to ensure that your data is sent and received in full compliance with each of your trading partners and also fit your back-office systems.



## Full Partner Onboarding and Testing

With each new partner we will handle it and move you quickly from setup to testing and into full production. As partners usually require testing, our EDI specialists will work with you and your trading partner to comply with all their testing requirements. We can get your fully compliant and running in only a few days.

## Advanced Monitoring and Alerting

Transaction monitoring provides an audit trail and makes it easy to identify and troubleshoot issues. Comprehensive alerting make sure all issues are instantly reported and resolved to void delays in operation.